



InvestMalaysia

investmalaysia.mida.gov.my

InvestMalaysia Online Portal for Investor

Learn About the System

Powered by  **eTRANS**

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Chapter 1 INTRODUCTION

This **user manual** is intended to provide step by step instructions with illustrations for users to **Login to InvestMalaysia Portal**.

1.1 WEB BROWSER

Best viewed in 1024 x 768 using Google Chrome or Mozilla Firefox. This website is mobile responsive.

1.2 URL

This portal URL is <https://investmalaysia.mida.gov.my>

Chapter 2 Overview InvestMalaysia Online Portal

MIDA Online Application
A single gateway portal to access applications, company profile and MIDA promotional events.

Segment 1 (MIDA Logo)
Segment 2 (Social Media Icons)
Segment 3 (Login Fields)
Segment 4 (Learn About the System)

List of Online Applications

- Notes:
 - Submissions received after 3.00 PM on a working day will be evaluated on the following working day.
 - Application with incomplete information will not be accepted and will be returned to the applicant company.

Manufacturing Licence (e-ML) A company engaging in any manufacturing activities with shareholders' fund of RM2.5 million and above; OR employing 75 and above full-time employees is required to apply for a Manufacturing Licence.	Exempted From Manufacturing Licence (ICA10) A company engaging in any manufacturing activities with shareholders' fund not exceeding RM2.5 million; AND/OR employing not more than 75 full-time employees may apply for an exemption from Manufacturing Licence.	Permit (PDA 2) A company engaging in any activities to refine crude petroleum, to produce petroleum/petrochemical products and to process natural gas is required to apply for a Permit under the Petroleum Development Act 1974.
Incentive (e-Incentive) A company may apply for tax incentives under the Promotion of Investments Act 1986 or Income Tax Act 1967 subject to the fulfillment of the criteria.	Expatriate Post (EP) A company may apply for expatriate post based on requirement of applicant's business plan subject to the fulfillment of the criteria.	Grant <ul style="list-style-type: none"> A company engaging in strategic manufacturing or selected services activities may apply for grants under the High Impact Fund subject to the fulfillment of the criteria. An existing company with at least 60% Malaysian equity engaging in manufacturing or services activities may apply for grants under the Domestic Investment Strategic Fund (DISF) subject to the fulfillment of the criteria.
Domestic Sales A company operating in Free Industrial Zones (FIZ) or with Licensed Manufacturing Warehouse (LMW) status may apply for exemption to sell up to 40% of their production in the domestic market subject to the fulfillment of the criteria.	R&D/ IILS/ DIILS Status <ul style="list-style-type: none"> A company may apply for R&D Status to fulfill the definition as Contract R&D Company/R&D Company subject to the fulfillment of the criteria. An integrated logistics service provider may apply for International Integrated Logistics Status (IILS) / Digital International Integrated Logistics Status (DIILS) subject to the fulfillment of the criteria. 	RE/RO A company may apply for Regional Office/Representative Office (RE/RO) Status subject to the fulfillment of the criteria.
Post Approval/Post Incentive A company may apply for post approval/post incentive application should the company require to make any amendments on their manufacturing license/tax incentive/grants/expatriate post conditions or extension on project implementation subject to the existing guidelines.	Additional Product for IPC/RDC A company undertaking international Procurement Centres (IPC)/Regional Distribution Centres (RDC) may apply to include additional products subject to the subject to the existing guidelines.	Confirmation Letter for Exemption (SPM) A company undertaking manufacturing and selected services activities may apply for MIDA Confirmation Letter (Surat Pengesahan MIDA (SPM)) for the purpose of claiming import duty and/or sales tax exemption from Royal Malaysian Customs Department on machinery/equipment/spare parts/prime movers/container trailers subject to the fulfillment of the criteria.
Import Duty and/or Sales Tax Exemption A company undertaking manufacturing and selected services activities may apply for import duty and/or sales tax exemption on machinery/equipment/raw materials/components subject to the fulfillment of the criteria.	Corridor Application Investment Promotion Agencies (IPAs) may submit the incentive application including evaluation report to be presented in the National Committee on Investment (NCI) Meeting.	Private Investment Coming Soon...

Segment 5 (List of Online Applications)

Segment 6 (Home | MIDA Payment Channel | e-Services | Forms and Guidelines | FAQs | Technical Support | Enquiry & Feedback)

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Segment1. Header



1. MIDA Logo

Segment2. Social Media Link Page

1.  MIDA's Twitter
2.  MIDA's Instagram
3.  MIDA's Facebook
4.  MIDA's LinkedIn
5.  MIDA's Youtube

Segment3. Announcement

Announcements

Update Date : 27 Oct 2020

Industry 4.0 (Industry4WRD) Incentives

The Industry4WRD Readiness Assessment Intervention Programme or in short known as 'Industry4WRD Intervention Fund' was launched by the Government in Budget 2019. It is a financial support facility for Malaysian SMEs in the manufacturing and related services sectors to embrace Industry 4.0. This Fund is eligible for all SMEs which have completed the government-funded Industry4WRD Readiness Assessment (RA) programme. MITI has appointed MIDA as the Implementing Agency for the Industry4WRD Intervention Fund.

The fund will be provided on matching basis (70:30) based on eligible expenditures, up to a maximum grant of Ringgit Malaysia Five Hundred Thousand (RM500,000.00) only. Maximum 30% of the matching amount (70% of total grant) will be provided in upfront to the companies subject to the approval by Intervention Fund Approval Committee at MITI, whereby the balance of the remaining grant will be on reimbursable basis which will be deliberated at MIDA.



Segment4. Login portal to access applications



MIDA Online Application

A single gateway portal to access applications, company profile and MIDA promotional events.

Login

Email

Password

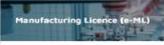
Remember me [Forgot password?](#)

[Log In](#) [Register](#)

[Learn About the System](#)

1. **Login and Register** portal to access applications
2. **Learn About the System (User Guide)**

Segment5. List of Online Applications

 <p>Manufacturing Licence (M-L)</p> <p>A company engaging in any manufacturing activities with shareholders' fund of RM2.5 million and above; OR employing 75 and above full-time employees is required to apply for a Manufacturing Licence.</p>	 <p>Exempted From Manufacturing Licence (ICA10)</p> <p>A company engaging in any manufacturing activities with shareholders' fund not exceeding RM2.5 million; AND/OR employing not more than 75 full-time employees may apply for an exemption from Manufacturing Licence.</p>	 <p>P E T</p> <p>A company engaging in any activities to refine crude petroleum, to produce petroleum/semi-refined products and to produce natural gas is required to apply for a Permit under the Petroleum Development Act 1974.</p>
 <p>Incentive L (Incentive INCENTIVE)</p> <p>A company may apply for tax incentives under the Promotion of Investment Act 1986 or Income Tax Act 1967 subject to the fulfilment of the criteria.</p>	 <p>Expatriate Post (EP)</p> <p>A company may apply for expatriate post based on requirement of applicant's business plan subject to the fulfilment of the criteria.</p>	 <p>Grant</p> <ul style="list-style-type: none"> * A company engaging in strategic manufacturing or selected services activities may apply for grants under the High Impact Fund subject to the fulfilment of the criteria. * An existing company with at least 60% Malaysian equity engaging in manufacturing or services activities may apply for grants under the Domestic Investment Strategic Fund (DISF) subject to the fulfilment of the criteria.
 <p>Domestic Sales</p> <p>A company operating in Free Industrial Zones (FIZ) or with Licensed Manufacturing Warehouse (LMS) status may apply for exemption to sell up to 40% of their production in the domestic market subject to the fulfilment of the criteria.</p>	 <p>R&D/ IRL/ DRLS Status</p> <ul style="list-style-type: none"> * A company may apply for R&D Status to fulfil the definition as Contract R&D Company/R&D Company subject to the fulfilment of the criteria. * An integrated logistics service provider may apply for international Integrated Logistics Status (ILS) (Digital International Integrated Logistics Status (DIILS)) subject to the fulfilment of the criteria. 	 <p>R&D</p> <p>A company may apply for Regional Office Representative Office (R&D) Status subject to the fulfilment of the criteria.</p>
 <p>Post Approval/Post Incentive</p> <p>A company may apply for post approval/post incentive application should the company require to make any amendments on their manufacturing/incentive incentives/grants/expatriate post conditions or extension on project implementation subject to the existing guidelines.</p>	 <p>Additional Product for IBC/ RDC</p> <p>A company undertaking International Procurement Centres (IPC) Regional Distribution Centres (RDC) may apply to include additional products subject to the subject to the existing guidelines.</p>	 <p>Confirmation Letter for Exemption (SPPH)</p> <p>A company undertaking manufacturing and selected services activities may apply for MIDA Confirmation Letter (Surat Pengesahan MIDA (SPPH)) for the purpose of claiming import duty and/or sales tax exemption from Royal Malaysian Customs Department on machinery/equipment/prime parts/prime movers/container trailers subject to the fulfilment of the criteria.</p>
 <p>Import Duty and/or Sales Tax Exemption</p> <p>A company undertaking manufacturing and selected services activities may apply for import duty and/or sales tax exemption on machinery/equipment/prime materials/components subject to the fulfilment of the criteria.</p>	 <p>Corridor Application</p> <p>Investment Promotion Agencies (IPA) may submit the incentive application including evaluation report to be presented in the National Committee on Investment (NCSI) Meeting.</p>	 <p>Private Investment</p> <p>Coming Soon...</p>

Segment6. Footer

Home	MIDA Payment Channel	e-Services	Forms and Guidelines	FAQs	Technical Support	Enquiry & Feedback
1	2	3	4	5	6	7

1. Home
2. MIDA Payment Channel
3. e-Services
4. Form and Guidelines
5. FAQs
6. Technical Support

7. Enquiry & Feedback

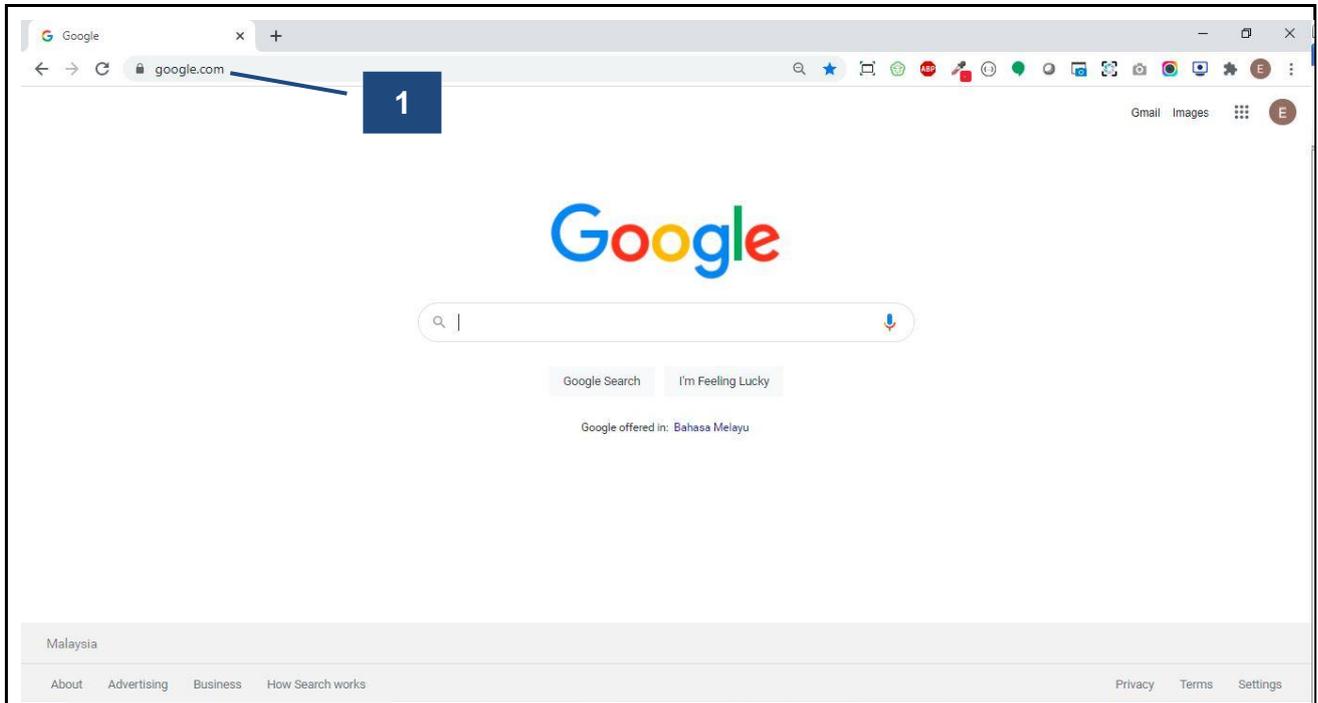
Segment7. Disclaimer

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This website is mobile responsive.

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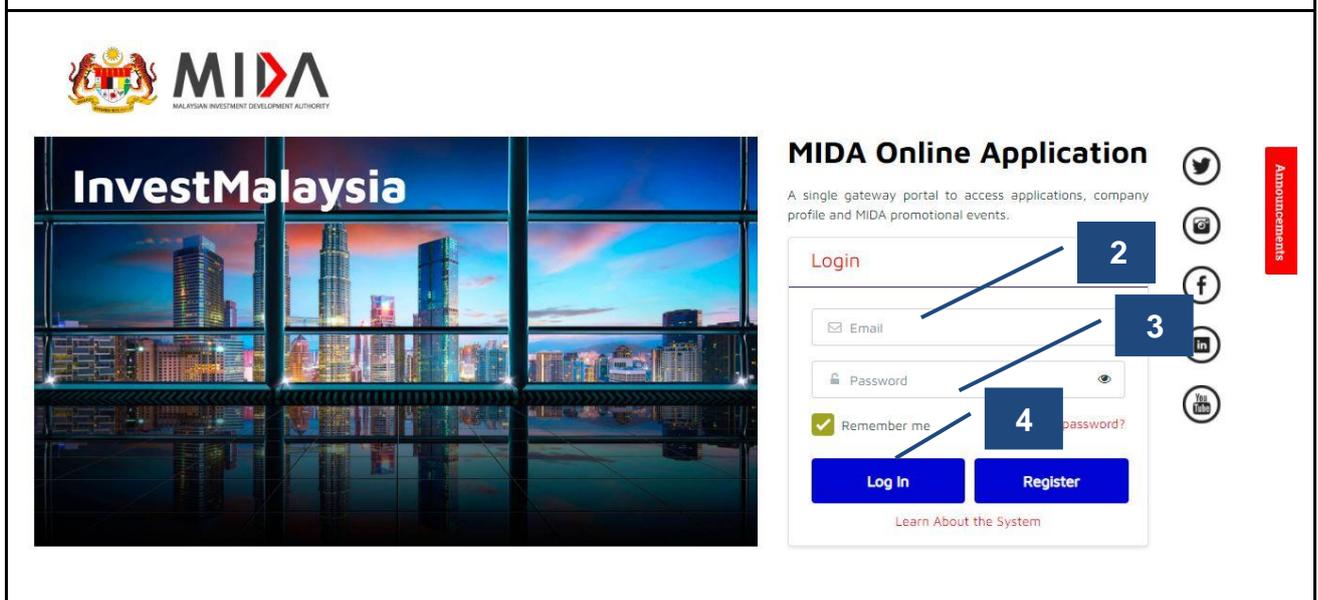
Chapter 3 InvestMalaysia Online Portal

3.1 Login Page



1. Open web browser.

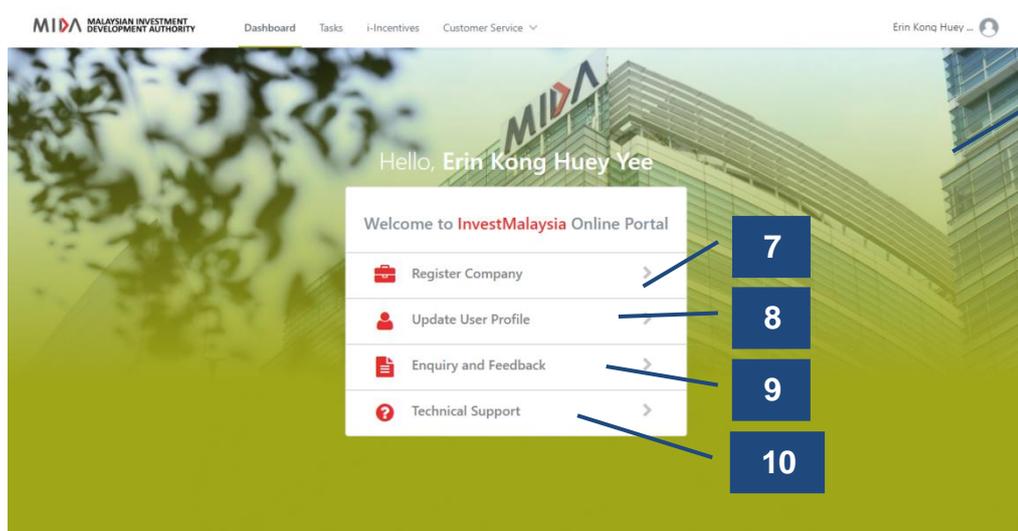
Insert URL: <http://investmalaysia.mida.gov.my>



2. Enter **email address** (must use the email that has been registered);

3. Enter **password**; and

4. Click **[Login]** button at **InvestMalaysia Landing Page**.



5. The system will display this dashboard for the first time login user.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

Dashboard Tasks Applications i-Incentives Customer Service

Welcome, Kathelene [Register Company](#)

1 Tasks

Task List [View All](#)

Tasks	Status	Last Updated
Syarikat Kimia Malaysia Bhd - Domestic Investment Strategic Fund GOGS202100010	Return for Resubmission	2 Feb

Active Survey

MIDA Reference No.	Company Name	Application	Application Type	Date Approved	Survey Date	Status	Action
ML/2021/00058	0000001P Berhad	Manufacturing Licence	Expansion	07/02/2021	08/02/2021	Pending	Start Survey
ML/2021/00054	0000001P Berhad	Manufacturing Licence	New	05/02/2021	06/02/2021	Pending	Start Survey

My Company

Katz Malaysia Sdn Bhd

Katz Staging Test Comp

0000001P Berhad

Katz Malaysia Sdn Bhd

No.1, Jalan Satu, Taman Sesuatu, Changkat Jering, Perak | [Company Profile](#)

Application No.	MIDA Reference No.	Application	Application Type	Application Status
IRPM12021300046	MIDA_ML_230301	RERO	New	Draft
IRPM12021200097	MIDA_LM_1902	Licence Manufacturing	New	Submitted
IRPM12021200095	MIDA_LM_1901	Licence Manufacturing	New	Submitted
IRPM12021200040	MIDA_Permit_1001	Permit Under Petroleum Development Act.1974 (PDA2)	New	Submitted
IRPM12021200037	MIDA_ML_0901	Manufacturing Licence	New	Completed

1 to 5 of 21 records

Registration Status

No.	Company Name	Registration No.	Status
1.	Testing001 SDN BHD	A6CD1234	Pending Approval

- The system will display this dashboard for the user already associated with the registered company in InvestMalaysia Portal.
- Click the **[Register Company]** button
Register Company page shall be displayed.
(Refer Chapter 3 - Section 3.2 Company Registration)
- Click the **[Update Profile]** button
Upload Profile page shall be displayed.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY Dashboard Tasks Incentives Customer Service

Erin Kong Huey Yee
erin@mesiniaga.com.my

User Profile

Title * Miss Name * Erin Kong Huey Yee

Identification Type * - Select Identification Type - Identify Card/Passport No.

Designation * Investor Email * erin@mesiniaga.com.my Phone No. * 0182048381

Address *
Address 1
Address 2
Address 3 (Optional)

Region * - Select Region - Country * - Select Country -

State * City *

Postcode *

a Save Change Password **b**

a. Update all the user profile details and click **[Save]** button.

b. This screen also allows the user to change the password.

erin@mesiniaga.com.my 0182048381

Insert Your Password

Password

Confirm Password

Ok Cancel

9. Click the **[Enquiry and Feedback]** button

Enquiry and Feedback page shall be displayed.

investmalaysia.mida.gov.my/CustomerService/CS_OnlineEnquiryPersonalDetails.aspx?OnlineFormId=0&ActivityId=0

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY Dashboard Tasks Incentives Customer Service Erin Kong Huey ...

Create New Enquiry/Feedback

Reference No.	Status

Progress (1 / 2)

- A Personal Details
- B Enquiry / Client Feedback Form

Personal Details

Name	Erin Kong Huey Yee	Designation	Investor
Email	erin@mesiniaga.com.my	Phone No	0182048381
Address	Menara Mesiniaga, 1, Jalan SS 16/1.	City	Subang Jaya
Postcode	47500	Country	Malaysia

Next

10. Click the **[Technical Support]** button

Technical Support page shall be displayed.

investmalaysia.mida.gov.my/Helpdesk/PersonalDetailsMain.aspx?TicketId=0&ActivityId=0&BackFromScreen=0

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY Dashboard Tasks Incentives Customer Service Erin Kong Huey ...

Create New Ticket

Reference No.	Reported Date	Service Type	Category	Subcategory

Progress

- A Personal Details
- B Ticket Details

Personal Details

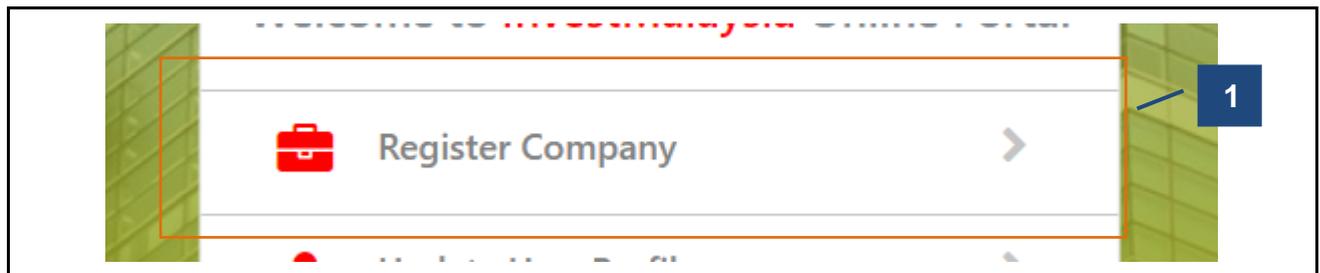
Name	Erin Kong Huey Yee	Designation	Investor
Email	erin@mesiniaga.com.my	Contact No.	0182048381
Address	Menara Mesiniaga, 1, Jalan SS 16/1, Ss 16.	City	Subang Jaya
Postcode	47500	Country	Malaysia

Next

3.2 Company Registration

A new registered **InvestMalaysia** user will be greet with a message for company registration. System will redirect to Company Validation page. User is required to insert company details for **InvestMalaysia** to check whether the company profile exist in MIDA. For new company, user need to fill-in and submit the company details.

3.2.1 Local Company Registration



1. Click the **[Register Company]** button
Register Company page shall be displayed.

- a. Select Local company.
- b. Enter the exact details for Company Name * (This includes symbol characters (.) and abbreviations (Sdn Bhd));
- c. Registration Type *;
- d. Registration No. *; and

e. Click the **[Validate Company]** button

The company you're searching for already exist in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

f

f. If the company is registered with MIDA, the system will display the above message.

g

The company in search does not exist in MIDA's database. Please register to proceed.

h

Register

Verify other company

g. If the company is not registered with MIDA, the system will display the above message.

h. Click the **[Register]** button to proceed with company registration.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY Dashboard Tasks Applications i-Incentives Customer Service Private Investment **Kathelene**

Company Registration

1 Company Validation 2 Company Details

Company Details

Company Name *
Honda Malaysia

Registration Type: Registration Of Company (ROC) Registration No. * 33224-X

Date of Incorporation * (DD/MM/YYYY) Income Tax Reference No.

EPF No. SOCSO No.

Address *
Address 1
Address 2
Address 3 (Optional)

State * (- Select State -) City * (- Select City -)
*Please choose state first

Postcode *

Company Website

Company Document Attachment *

Note: Supported file format:
We accept the following files under 10MB size and file name under 300 characters:
Acrobat (.pdf), Word (.doc, .docx), Images (.jpg, .jif, .gif, .tiff, .png)

No.	Submitted Document	Attachment
1.	Memorandum and Articles of Association (M & A) *	File Upload
2.	Corporate Profile from Companies Commission of Malaysia (CCM) *	File Upload
3.	Form 9 Certificate of Incorporation/Registration of a Company *	File Upload
4.	Form 13 Certificate of Change of Company Name	File Upload
5.	Form 44 Particulars of Registered Address *	File Upload
6.	Form 49 Particulars of Directors/Officers *	File Upload
7.	Form 24 Particulars of Share Capital *	File Upload
8.	Particulars of Shareholder *	File Upload
9.	Particulars of Company Secretary *	File Upload

Register Back

- i. Enter company details such as:
 - i. Date of Incorporation *
 - ii. Income Tax Reference No.
 - iii. SOCSO No.

- iv. EPF No.
- v. Address *
- vi. State *
- vii. City *
- viii. Postcode *
- ix. Company Website
- x. Company Document Attachment *
- j. Click the **[Register]** button

Your Company Is Now Pending for Approval!

Your company is successfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

k

k. The system will prompt the above message. Once the result is ready, the user will receive an email.

l The company in search is already being registered and pending for approval.

[Verify other company](#)

Registration Status

No.	Company Name	Registration No.	Status
1.	Choco Farm Sdn. Bhd.	98765-X	Pending Approval

m

- l. This validation shall be displayed if the company in search is already being registered and pending for approval.
- m. **Registration Status** will be displayed on the dashboard.

The company you're searching for already exist in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

[Verify other company](#)

n

n. This validation shall be displayed if the company in search already exists.

The company you're searching for already exist with same Company Name but different Registration No. in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

o

o. This validation shall be displayed if the company in search already exists but with different Registration No.

The company you're searching for already exist with same Registration No. but different Company Name in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

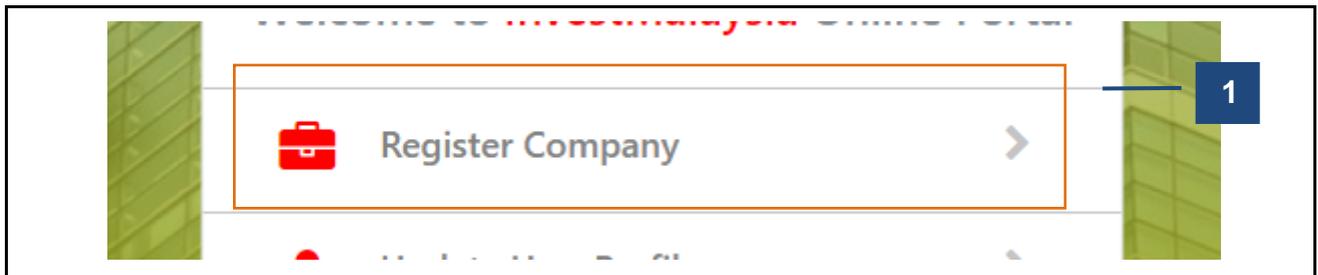
p

q

p. This validation shall be displayed if the company in search already exists with the same Registration No. but different Company Name.

q. Click the **[Verify other company]** button to verify other companies.

3.2.2 Foreign Company Registration



1. Click the **[Register Company]** button
Register Company page shall be displayed.

- a. Select Foreign Company.
- b. Enter the exact details for Company Name * (This includes symbol characters (.) and abbreviations (Sdn Bhd));
- c. The company's country *;
- d. Click the **[Validate Company]** button

- e. If the company is registered with MIDA, the system will display the above message.



f. If the company is not registered with MIDA, the system will display the above message.

g. Click the **[Register]** button to proceed with company registration.

h. Enter company details such as:

- i. Date of Incorporation *
- ii. Address *
- iii. State *

- iv. City *
- v. Postcode *
- vi. Ultimate Holding Company/Parent Company
- vii. Country of Origin
- viii. Company Website
- ix. Company Document Attachment *
- i. Click the **[Register]** button

Your Company Is Now Pending for Approval!

Your company is successfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

j

- j. The system will prompt the above message. Once the result is ready, the user will receive an email.

k

The company in search is already being registered and pending for approval.

Verify other company

Registration Status

No.	Company Name	Registration No.	Status
1.	Choco Farm Sdn. Bhd.	98765-X	Pending Approval

l

- k. This validation shall be displayed if the company in search is already being and pending for approval.
- l. **Registration Status** will be displayed on the dashboard.

The company you're searching for already exist in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

m

m. This validation shall be displayed if the company in search already exists.

The company you're searching for already exist with same Company Name but different Registration No. in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

n

n. This validation shall be displayed if the company in search already exists but with different Registration No.

The company you're searching for already exist with same Registration No. but different Company Name in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

p

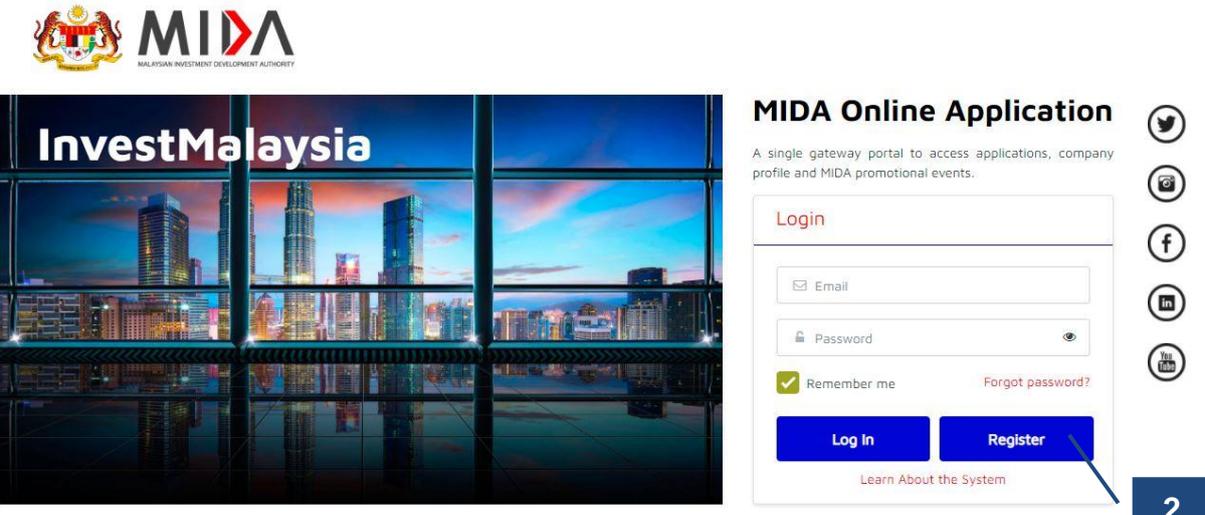
o

o. This validation shall be displayed if the company in search already exists with the same Registration No. but different Company Name.

p. Click the **[Verify other company]** button to verify other companies.

3.3 Registration Page

1. Go to InvestMalaysia website



MIDA Online Application
A single gateway portal to access applications, company profile and MIDA promotional events.

Login

Email

Password

Remember me [Forgot password?](#)

[Log In](#) [Register](#)

[Learn About the System](#)

2

Announcements

2. Click **[Register]** button. **Create Account** page shall be displayed.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

[← Back to Login Page](#)

Create Account

Registration

** All fields are mandatory*

Title * Name *

- Select Title -

Designation *

- Select Designation -

Email *

Password * Confirm Password *

Phone No. *

0123456789

Address *

Address 1

Address 2

Address 3 (Optional)

Country * State * City *

- Select Country -

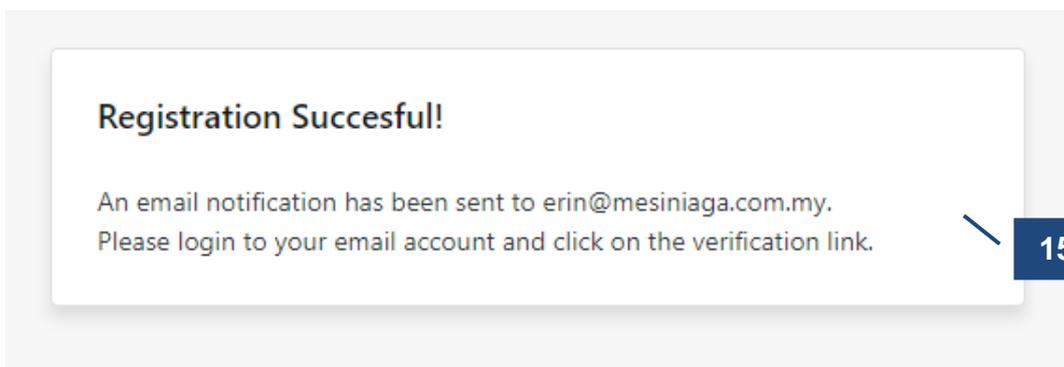
Postcode *

Enter your details such as: (All fields are mandatory)

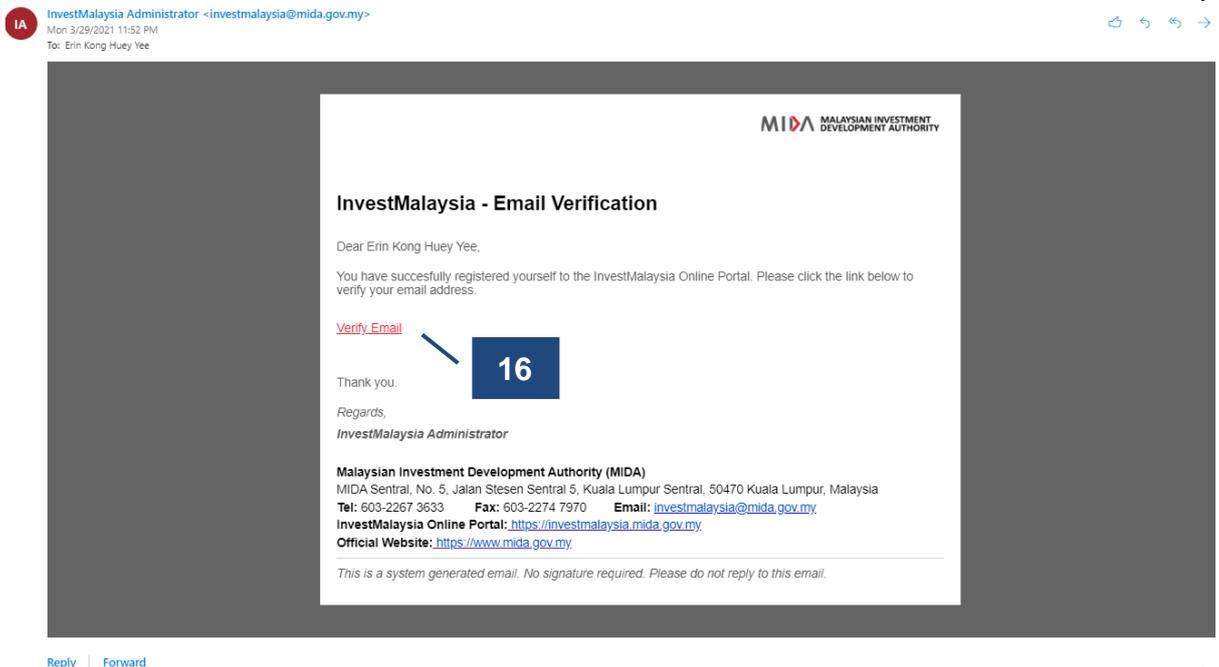
3. Name *
4. Designation *
5. Email*
6. Password*
7. Confirm Password*
8. Phone Number*
9. Address*
10. Country*
11. State*
12. City*

13. Postcode*

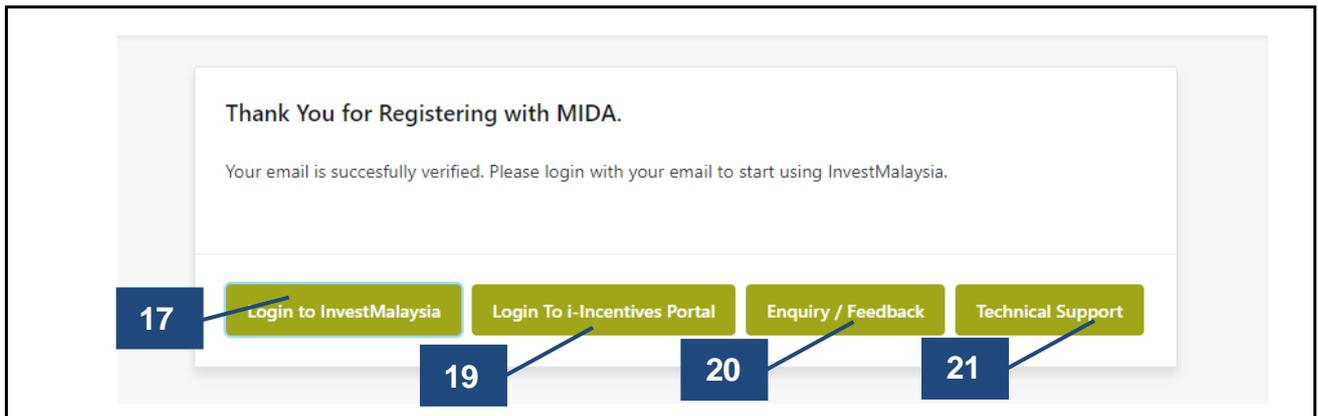
14. Click **[Register]** button



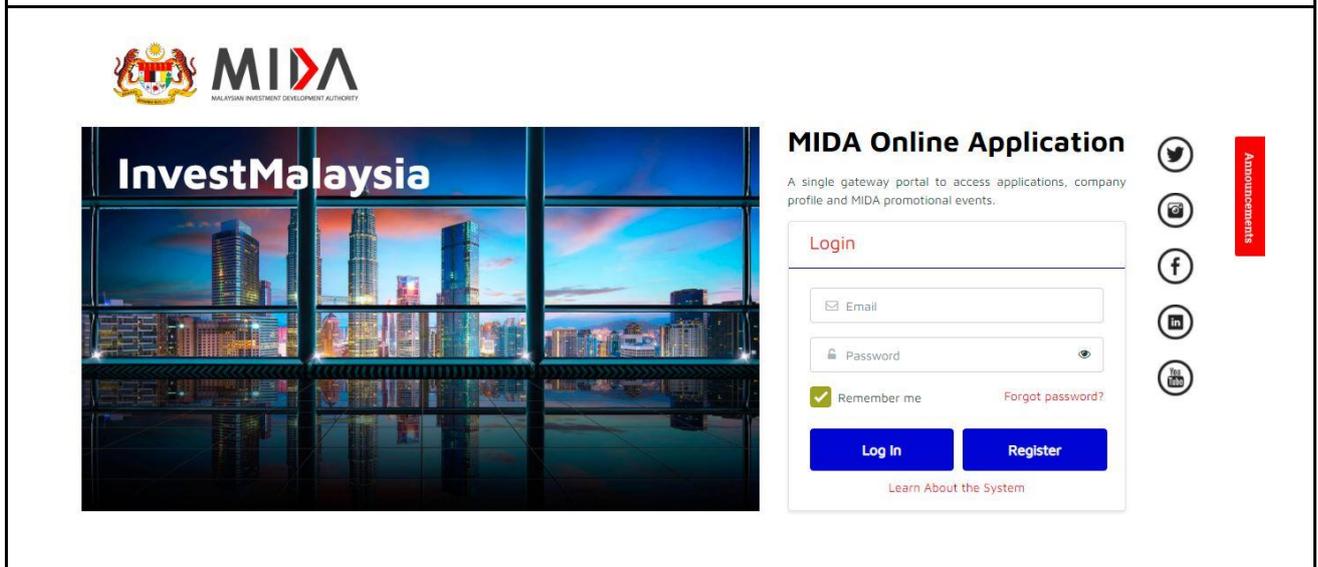
15. The system will display a success message and an email with the verification link shall be sent to user.



16. Once click on – **[Verify Email]** – system will pop-up system will pop-up a screen as below.



17. Click **[Login to InvestMalaysia]**, system shall display **InvestMalaysia** Landing Page.



18. Applicant can start to applying applications.

19. Click **[Login to i-Incentives Portal]**, system shall display **I-incentives Portal**.

<https://investmalaysia.mida.gov.my/incentives/>

i-Incentives is a portal that provides the information on investment incentives offered by the Federal Government of Malaysia.

MIDA
MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

Welcome to
i-Incentives
Investment Incentives Portal

i-Incentives is a portal that provides the information on investment incentives offered by the Federal Government of Malaysia. Incentives Coordination and Collaboration Office (ICCO) established under the Malaysian Investment Development Authority (MIDA) has been tasked as a central coordinator for all investments incentives to meet the national investment agenda. ICCO will be a one-stop centre to advice and coordinate businesses on incentive offerings and provide cross-agency visibility. The incentives coverage will be a dynamic one, whereby the list of incentives offered by all Ministries and agencies will be updated from time to time.

[FAQ](#) | [User Guide](#) | [InvestMalaysia](#) | [Customer Service](#)

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20. Click [Enquiry & Feedback], system shall display **Customer Service Portal**.

<https://investmalaysia.mida.gov.my/EIP/CustomService.aspx>

For general questions or comments regarding MIDA or our services, please contact us through our online feedback form.

MIDA
MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

Customer Service

For general questions or comments regarding MIDA or our services, please contact us through our online feedback form.

Announcements

Login

Email

Password

Remember me [Forgot password?](#)

Log In **Register**

MIDA Head Office is located at:

MIDA Sentral
No.5, Jalan Stesen Sentral 5
Kuala Lumpur Sentral
50470 Kuala Lumpur
Malaysia
Tel: 603 2267 3633
Fax: 603 2274 7970
Email: investmalaysia@mida.gov.my
GPS Code: 3.13297, 101.68396

Or you can visit any of our **Worldwide Network** or **Regional Offices** near you.

Home | **MIDA Payment Channel** | e-Services | Forms and Guidelines | FAQs | Technical Support | Enquiry & Feedback

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21. Click [Technical Support], system shall display Technical Support Portal.

<https://investmalaysia.mida.gov.my/EIP/TechnicalSupport.aspx>



Technical Support

Login

Email

Password

Remember me [Forgot password?](#)



Announcements

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Tel: 603 2267 3633
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Email: investmalaysia@mida.gov.my
GPS Code: 3.13297, 101.68396

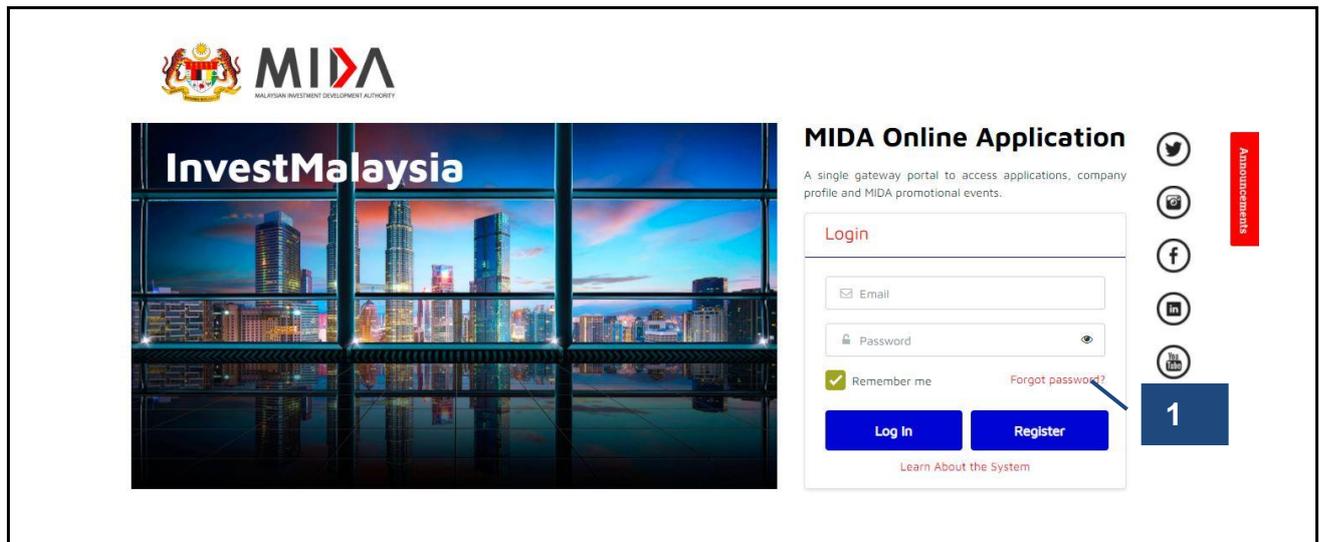
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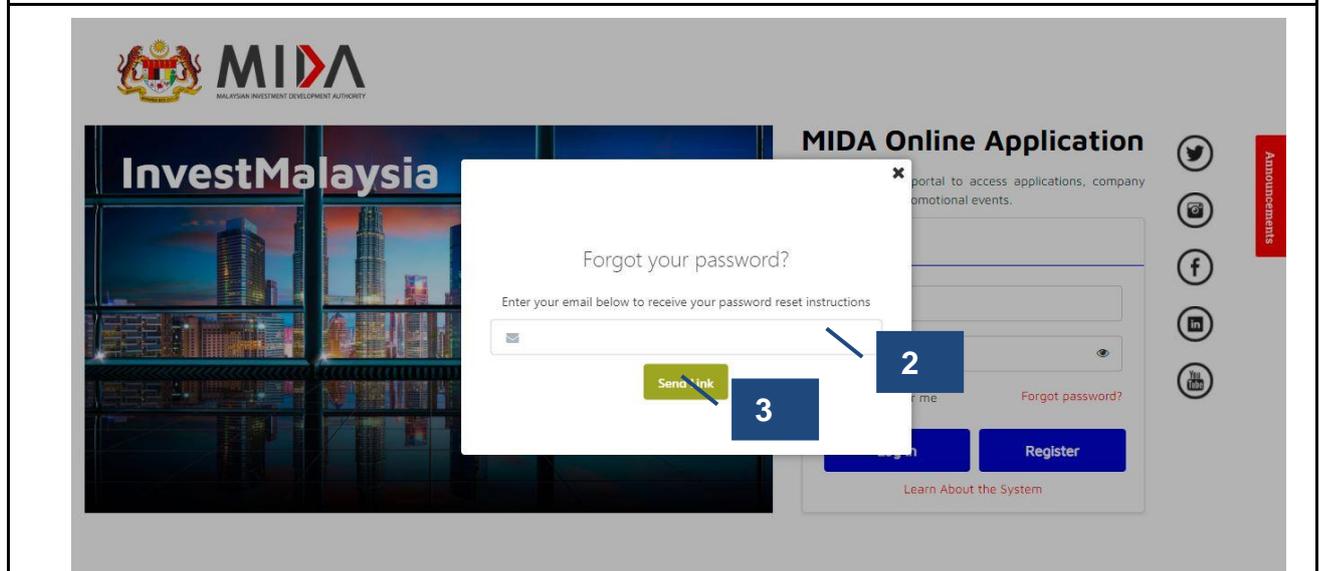
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3.4 Forget Password



1. Click on the **[Forgot Password?]** link



2. Enter your **email address** (must use the email that has been registered).
3. Click **[Send Link]** button an email notification will be sent to your email.

investmalaysia.mida.gov.my/EP/InvestMalaysia.aspx

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

InvestMalaysia

MIDA Online Application

A single gateway portal to access applications, company profile and MIDA promotional events.

Login

midaadmin

Password

Remember me

Forgot password?

Log In Register

Learn About the System

Announcements

List of Online Applications

Notes:

- Submissions received after 3.00 PM on a working day will be evaluated on the following working day.
- Application with incomplete information will not be accepted and will be returned to the applicant company.

Manufacturing Licence (e-ML)

Exempted From Manufacturing Licence (ICA10)

PERMIT (PDA 2)

InvestMalaysia - Request For Reset Password

InvestMalaysia Administrator <investmalaysia@mida.gov.my>
Tue 3/30/2021 8:21 AM
To: Erin Kong Huey Yee

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

InvestMalaysia - Request For Reset Password

Dear Erin Kong Huey Yee,

Please click the link below to reset your password :

<https://investmalaysia.mida.gov.my/Profile/ResetPassword.aspx?UUID=8f18d04d-d888-4e4c-9c71-d926943ac707>

Thank you.

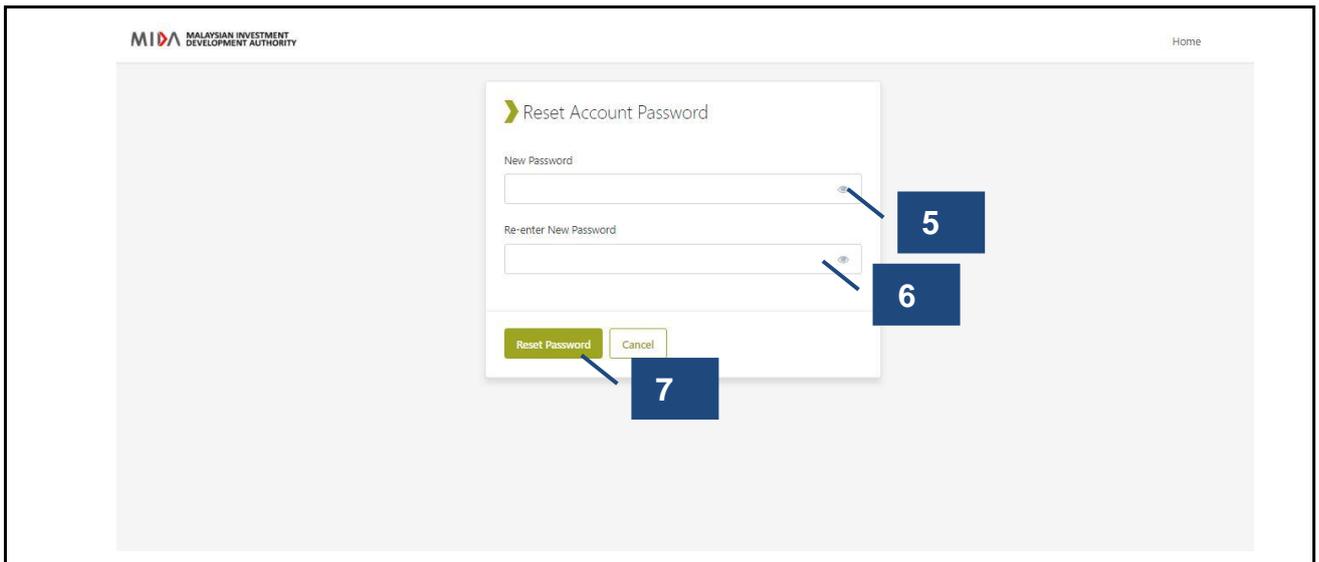
Malaysian Investment Development Authority (MIDA)
MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia
Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my
InvestMalaysia Online Portal: <https://investmalaysia.mida.gov.my>
Official Website: <https://www.mida.gov.my>

This is a system generated email. No signature required. Please do not reply to this email.

4

Reply Forward

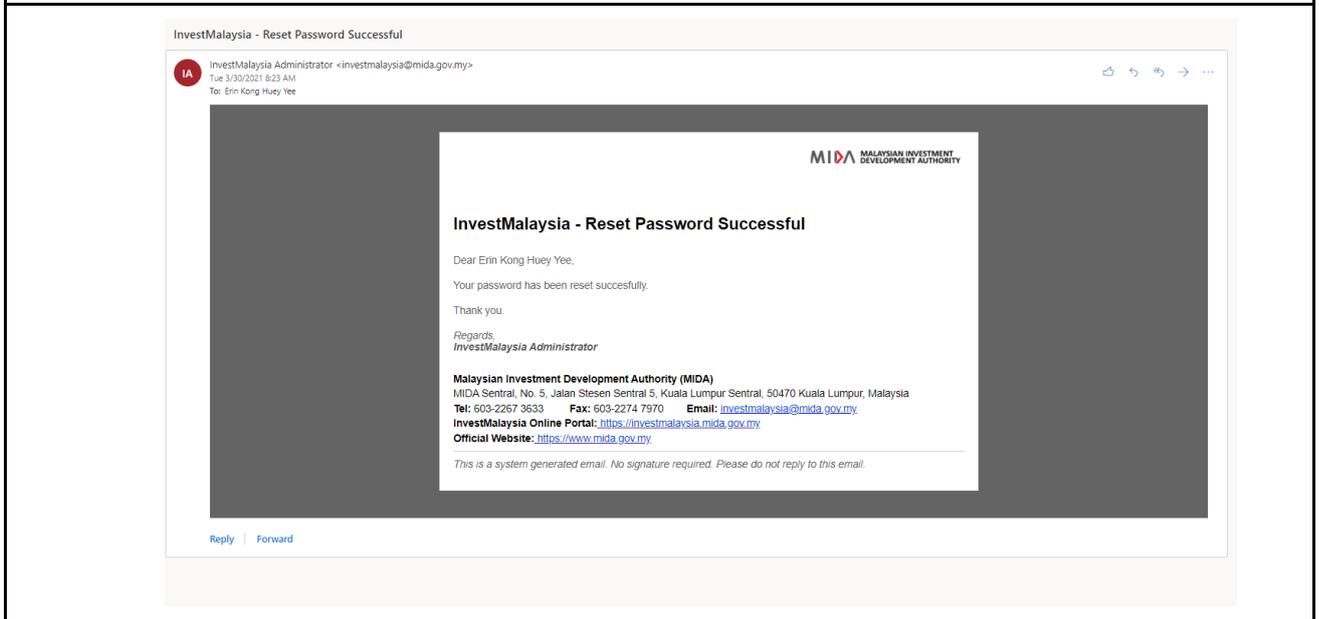
1. Go to your email account. Click on the **[link]** Reset Account Password page will be displayed.



2. Enter **New Password**.

3. Re-enter **new password**.

4. Click [**Reset Password**] button an email notification will be sent to your email.



Chapter 4 Introduction Navigate Page in InvestMalaysia Portal

4.1 Header

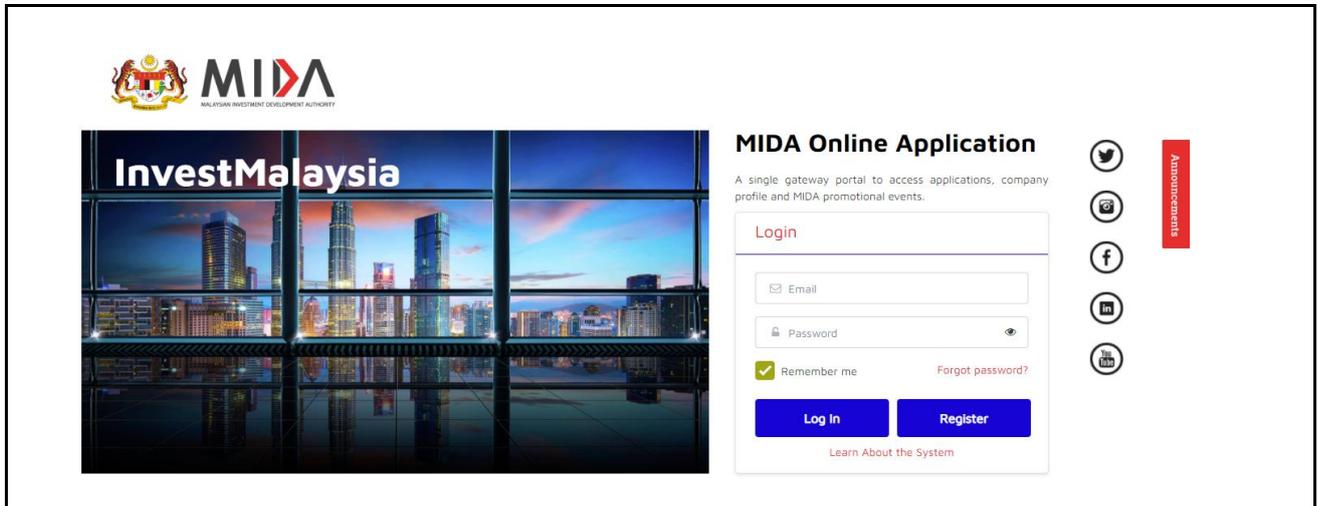


1. Click on **MIDA logo** will navigate user to <https://www.mida.gov.my/> site.

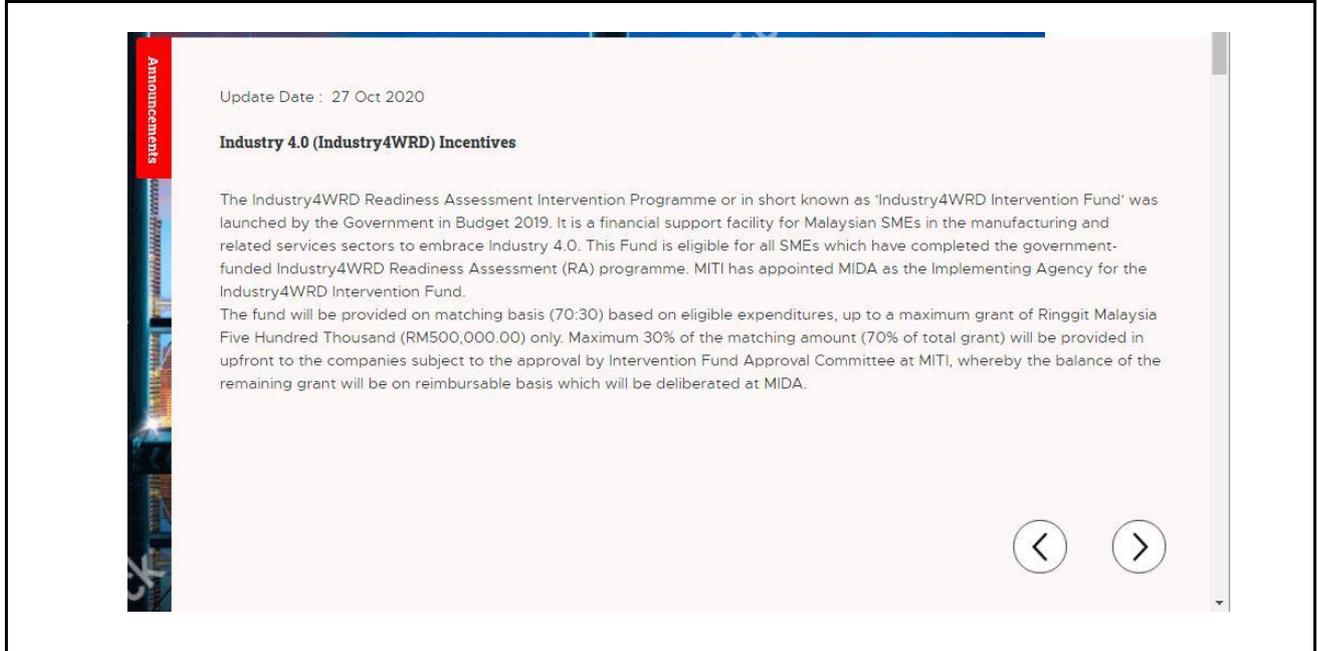
4.2 Social Media Link Page

1. Click on  shall display official **MIDA's Twitter** page.
Link : <https://twitter.com/OfficialMIDA>
2. Click on  shall display official **MIDA's Instagram** page.
Link : <https://www.instagram.com/officialmida/>
3. Click on  shall display official **MIDA's Facebook** page.
Link : <https://www.facebook.com/OfficialMIDA/>
4. Click on  shall display official **MIDA's LinkedIn** page.
Link : <https://www.linkedin.com/company/malaysian-investment-development-authority/>
5. Click on  shall display official **MIDA's Youtube** page.
Link : <https://www.youtube.com/channel/UCTY59Rzau4Mtnw3VXwQM8kw/videos>

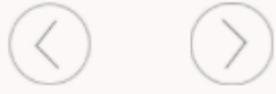
4.3 Announcement



1. Click on  announcement pop-up box shall be displayed.



2. Click on



Next or **Previous** icon to see the next or previous announcement.

4.4 MIDA Online Application



MIDA Online Application

A single gateway portal to access applications, company profile and MIDA promotional events.

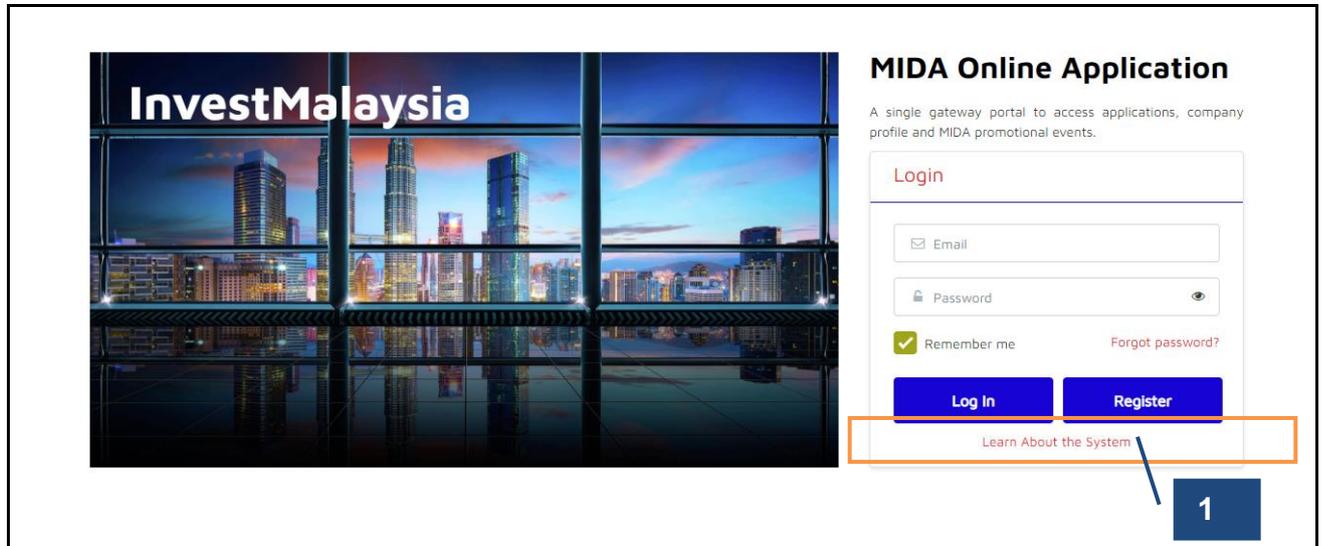
The screenshot shows a login form with the following elements:

- 1**: Points to the Email input field.
- 2**: Points to the Password input field.
- 3**: Points to the Log In button.

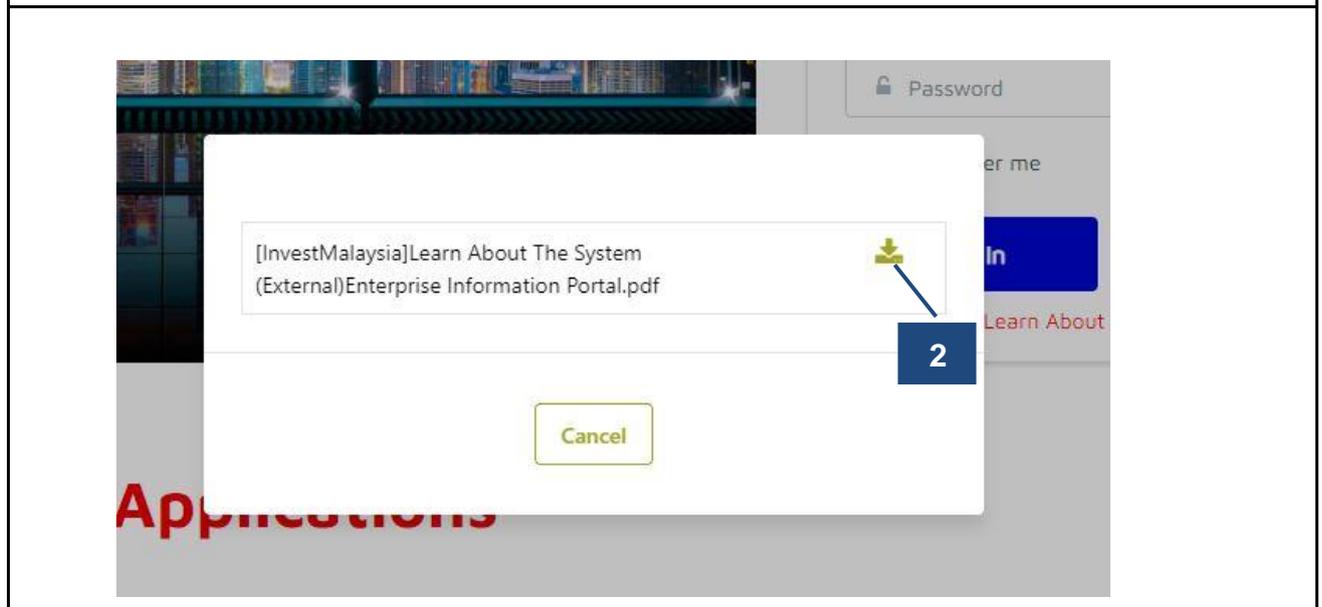
Other visible elements include: "Remember me" checkbox, "Forgot password?" link, and "Register" button.

1. Enter **email address** (must use the email that has been registered);
2. Enter **password**; and
3. Click [**Login**] button to access applications

4.5 Learn About the System



1. Click on **[Learn About the System]**
2. System shall pop-up a screen to able click **[Download]** the **User Guide PDF** format .



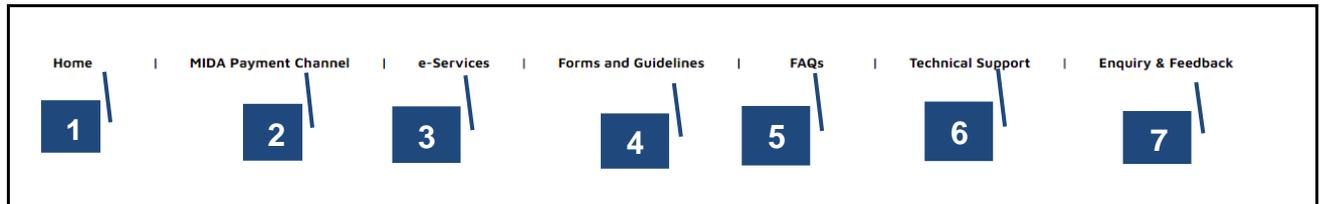
4.6 List of Online Applications

<p>Manufacturing Licence (e-ML)</p> <p>A company engaging in any manufacturing activities with shareholders' fund of RM2.5 million and above: OR employing 75 and above full-time employees is required to apply for a Manufacturing Licence.</p>	<p>Exempted From Manufacturing Licence (ICA10)</p> <p>A company engaging in any manufacturing activities with shareholders' fund not exceeding RM2.5 million: AND/OR employing not more than 75 full-time employees may apply for an exemption from Manufacturing Licence.</p>	<p>PERMIT (PDA 2)</p> <p>A company engaging in any activities to refine crude petroleum, to produce petroleum/petrochemical products and to process natural gas is required to apply for a Permit under the Petroleum Development Act 1974.</p>
<p>Incentive (e-Incentive)</p> <p>A company may apply for tax incentives under the Promotion of Investments Act 1986 or Income Tax Act 1967 subject to the fulfillment of the criteria.</p>	<p>Expatriate Post (EP)</p> <p>A company may apply for expatriate post based on requirement of applicant's business plan subject to the fulfillment of the criteria.</p>	<p>Grant</p> <ul style="list-style-type: none"> A company engaging in strategic manufacturing or selected services activities may apply for grants under the High Impact Fund subject to the fulfillment of the criteria. An existing company with at least 60% Malaysian equity engaging in manufacturing or services activities may apply for grants under the Domestic Investment Strategic Fund (DISF) subject to the fulfillment of the criteria.
<p>Domestic Sales</p> <p>A company operating in Free Industrial Zones (FIZ) or with Licensed Manufacturing Warehouse (LMW) status may apply for exemption to sell up to 40% of their production in the domestic market subject to the fulfillment of the criteria.</p>	<p>R&D/ IILS/ DIILS Status</p> <ul style="list-style-type: none"> A company may apply for R&D Status to fulfill the definition as Contract R&D Company/R&D Company subject to the fulfillment of the criteria. An integrated logistics service provider may apply for International Integrated Logistics Status (IILS) / Digital International Integrated Logistics Status (DIILS) subject to the fulfillment of the criteria. 	<p>RE/RO</p> <p>A company may apply for Regional Office/Representative Office (RE/RO) Status subject to the fulfillment of the criteria.</p>
<p>Post Approval/Post Incentive</p> <p>A company may apply for post approval/post incentive application should the company require to make any amendments on their manufacturing license/tax incentive/grants/expatriate post conditions or extension on project implementation subject to the existing guidelines.</p>	<p>Additional Product for IPC/RDC</p> <p>A company undertaking International Procurement Centres (IPC)/Regional Distribution Centres (RDC) may apply to include additional products subject to the subject to the existing guidelines.</p>	<p>Confirmation Letter for Exemption (SPM)</p> <p>A company undertaking manufacturing and selected services activities may apply for MIDA Confirmation Letter [Surat Pengesahan MIDA (SPM)] for the purpose of claiming import duty and/or sales tax exemption from Royal Malaysian Customs Department on machinery/equipment/spare parts/prime movers/container trailers subject to the fulfillment of the criteria.</p>
<p>Import Duty and/or Sales Tax Exemption</p> <p>A company undertaking manufacturing and selected services activities may apply for import duty and/or sales tax exemption on machinery/ equipment/ raw materials/components subject to the fulfillment of the criteria.</p>	<p>Corridor Application</p> <p>Investment Promotion Agencies (IPAs) may submit the incentive application including evaluation report to be presented in the National Committee on Investment (NCI) Meeting.</p>	<p>Private Investment</p> <p>Coming Soon...</p>

1

1. Display List of Online Applications show **Title** and **Description** for each module.

4.7 Footer



1. Click **[Home]**, shall display **InvestMalaysia** page.

<https://investmalaysia.mida.gov.my/EIP/InvestMalaysia.aspx>

MIDA Online Application

A single gateway portal to access applications, company profile and MIDA promotional events.

Login

Email

Password

Remember me [Forgot password!](#)

Log In **Register**

[Learn about the system](#)

List of Online Applications

Notes:

- Submissions received after 5:00 PM on a working day will be evaluated on the following working day.
- Application with incomplete information will not be accepted and will be returned to the applicant company.

<p>Manufacturing License (MPL)</p> <p>A company engaging in any manufacturing activities with shareholders based on MIDA's financial and social, and employment record above full-time employees is required to apply for a Manufacturing License.</p> <p>For application submitted before 28 March 2021, you can check the status via https://invest.mida.gov.my</p>	<p>Exempted from Manufacturing Licence (EML)</p> <p>A company engaging in any manufacturing activities with shareholders based on MIDA's financial and social, and employment record not more than 25 full-time employees may apply for an exemption from Manufacturing Licence.</p> <p>For application submitted before 28 March 2021, you can check the status via https://invest.mida.gov.my</p>	<p>PERMIT (MPLA 2)</p> <p>A company engaging in any activities to refine crude petroleum, to produce petrochemical/semi-petroleum products and to process natural gas is required to apply for a Permit under the Petroleum Development Act 1974.</p>
<p>Incentive for Investment</p> <p>A company may apply for tax incentives under the Promotion of Investments Act 1966 or Income Tax Act 1967 subject to the fulfillment of the criteria.</p> <p>For application submitted before 28 March 2021, you can check the status via https://invest.mida.gov.my/incentive</p>	<p>Expatriate Post (EP)</p> <p>A company may apply for expatriate post based on requirement of applicant's business plan subject to the fulfillment of the criteria.</p>	<p>Grant</p> <p>A company engaging in strategic manufacturing or selected service activities may apply for grants under the High Impact Fund subject to the fulfillment of the criteria.</p> <p>A company with at least 60% Malaysian equity may apply for grants under the Domestic Investment Strategy Fund (DISF) subject to the fulfillment of the criteria.</p>
<p>Domestic Sales</p> <p>A company operating in Free Industrial Zones (FIZ) or with Licensed Manufacturing, Warehouse or IPAS status may apply for exemption to sell up to 5% of their production in the domestic market subject to the fulfillment of the criteria.</p>	<p>RED/ ILS/ DILS Status</p> <p>A company may apply for RED status to fulfil the condition as Contract RED Company/RED Company subject to the fulfillment of the criteria.</p> <p>An integrated logistic service provider may apply for International Integrated Logistics Status (IILS) subject to the fulfillment of the criteria.</p>	<p>REG/EP</p> <p>A company may apply for Regional Office/Representative Office (REG/RO) subject to the fulfillment of the criteria.</p>
<p>Post Approval / Post Licensing / Post Incubation</p> <p>A company may apply for Post Approval / Post Licensing / Post Incubation application should the company requires to make any amendments on their manufacturing licence / tax incentive / Grant / Expatriate Post / EML/No condition or extension on grant implementation subject to the existing guidelines.</p>	<p>Additional Product for JKC/IOC</p> <p>A company undertaking International Procurement Centre (IPC)/Regional Distribution Centre (RDC) may apply to include additional products subject to the existing guidelines.</p>	<p>Confirmation Letter for Employment (CLOE)</p> <p>A company undertaking manufacturing and selected service activities may apply for MIDA Confirmation Letter (Local Participation MIDA (CLPM)) for the purpose of obtaining import duty and/or sales tax exemption from the Malaysian Customs Department as machinery/transportation parts to JKM/IKM/Investment Centre subject to the fulfillment of the criteria.</p>
<p>Import Duty and/or Sales Tax Exemption</p> <p>A company undertaking manufacturing and selected service activities may apply for import duty and/or sales tax exemption on machinery/equipment and materials/components subject to the fulfillment of the criteria.</p>	<p>IPAS & Corridor Application</p> <p>Coming Soon...</p>	<p>Private Investment</p> <p>Coming Soon...</p>

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2. Click **[MIDA Payment Channel]**, shall display **MIDA Payment Channel** page.

<https://mpaychannel.mida.gov.my/login.xhtml>

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY
INVEST IN MALAYSIA > YOUR PROFIT CENTRE IN ASIA

Home About

MIDA PAYMENT CHANNEL

LOGIN INFORMATION

Username
Enter Username

Password
Enter Password

Captcha
KGEeXVC
Enter Captcha

Remember Me

LOGIN

Create New Account
Forgot Your Password? User Manual

Disclaimer Privacy Policy Terms & Conditions

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Best Viewed Using: Chrome 57 and above or IE 11 and above

3. Click **[e-Services]**, shall display **e-Services** page.

<https://www.mida.gov.my/e-services/>

MIDA OFFICIAL WEBSITE
MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY
PROJECT THE PROMOTION OF YOUR PROJECT THROUGH MIDA

Forms and Guidelines e-Services FAQ Contact Us

Why Malaysia Industries Setting Up in Malaysia Media & Events About MIDA

e-Services

e-Services Directory

e-Services

E-Stats Data
E-Stats Data is a portal that provides listings of approved projects with information on products/services as well as company contact details. The information is also categorized by industry sub-sectors and location (states). The portal provides investors, business communities as well as service providers with the latest information on new projects coming up in the country, for the purpose of business development opportunities, enhancement supply chain and new market penetration. Moving forward, the data will be updated on a quarterly basis.
[GO TO PORTAL](#)

MIDA Online Appointment
Schedule an appointment with a MIDA officer through this system.
[MAKE AN APPOINTMENT](#)
[GUIDELINES](#)

MIDA e-Manufacturing Licence (e-ML 2.0)
Companies can submit and track the status of their applications for new manufacturing licenses, expansion or diversification projects, confirmation letters for the exemption from Manufacturing Licence (CAL) through this portal.
[SUBMIT APPLICATION](#)

MIDA e-Incentives
Small scale companies or those involved in the manufacturing of products in the general promoted list can submit and track the status of their applications through this portal.
[SUBMIT APPLICATION](#)

Duty Exemption Online
Companies can apply for import duty and/or sales tax exemption and the MIDA Confirmation Letter (Surat Pengesahan MIDA) [click here](#).
[SUBMIT APPLICATION](#)

APR e-Survey
MIDA conducts an annual survey on all companies granted with a Manufacturing License and/or incentives under the Industrial Coordination Act, 1975 and/or Incentives of Investments Act, 1966. This contributes to more informed policy formulation and industrial planning for Malaysia. Take the Annual Performance Report (APR) survey [here](#).
[TAKE THE SURVEY](#)

e-Implementation Survey
This half-year survey by MIDA serves to assess the progress of implementation of approved projects. We appreciate your valuable time and effort to complete this survey with accurate and up-to-date information.
[TAKE THE SURVEY](#)

e-Newsletter
Gain insights and updates on investments, industry highlights, economic trends as well as snapshots of various events organised by MIDA.
[SUBSCRIBE TO OUR NEWSLETTER](#)
[VIEW NEWSLETTERS](#)

e-BizMatch
An online business matching platform to connect domestic companies with global business partners.
[CLAIM LINES](#)
[REGISTER LOGIN](#)
[SEARCH DIRECTORY](#)

I-Incentives
Explore the full list of investment incentives provided by the various ministries and government agencies of Malaysia.
[GO TO PORTAL](#)

I-Services
This portal serves to connect local service providers with investors seeking to utilize services offered by Malaysian companies.
[GO TO PORTAL](#)

Report for Impact of Customised Incentives (Including Grant)
Companies are required to submit the Report for Impact of Customised Incentives (Including Grant) every 2 years.
[REPORT TEMPLATE](#)

Reach our Representatives
[Contact Details](#)

Our global presence means we are always ready for business. Engage and invest in Malaysia today.

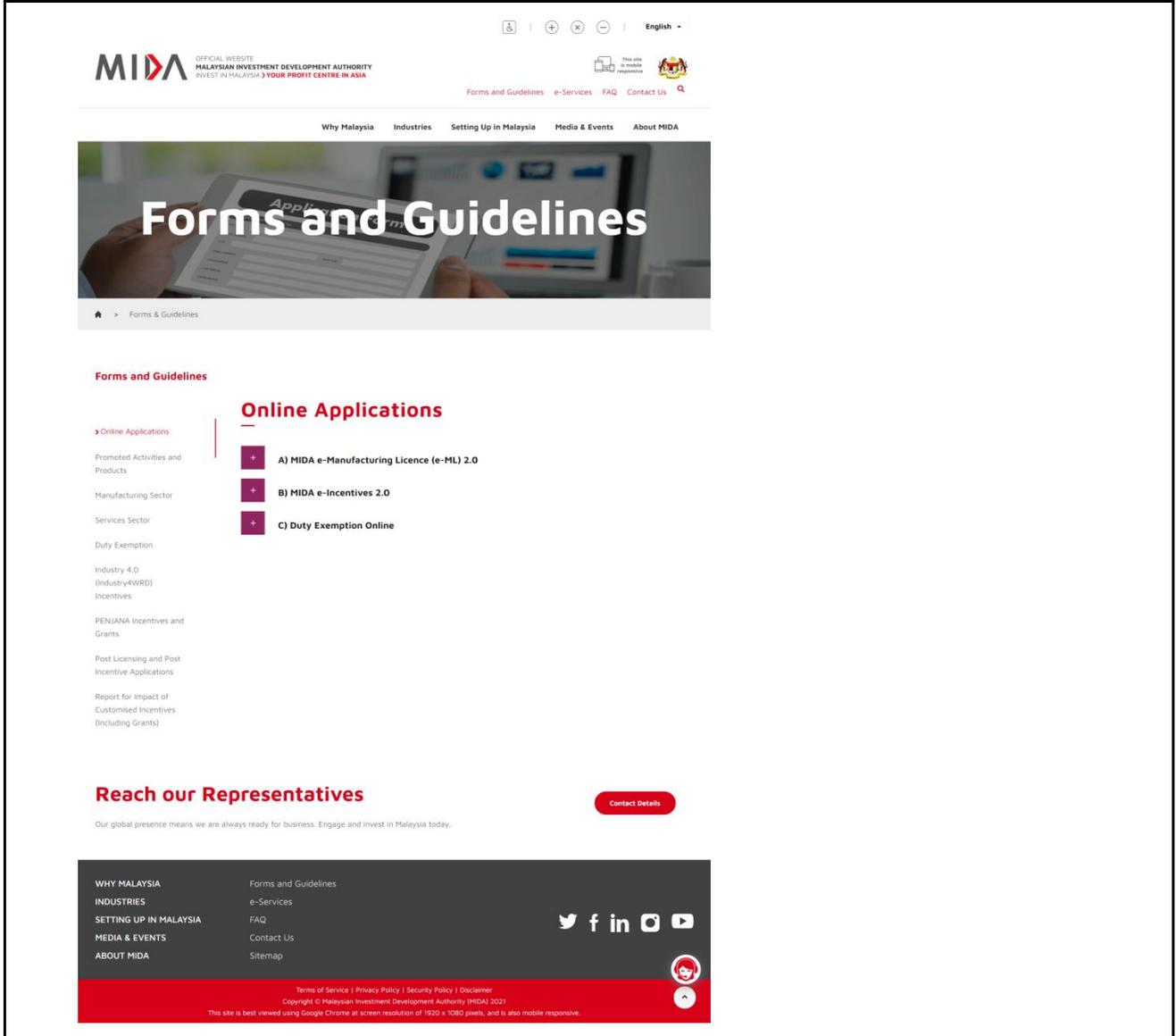
WHY MALAYSIA Industries Setting Up in Malaysia Media & Events ABOUT MIDA
Forms and Guidelines e-Services FAQ Contact Us Sitemap

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4. Click **[Forms and Guidelines]**, shall display **Forms and Guidelines** page.

<https://www.mida.gov.my/forms-and-guidelines/>



5. Click **[FAQs]**, shall display **FAQs** page.

<https://investmalaysia.mida.gov.my/EIP/Faq.aspx?FAQModuleID=0>



Announcements

Frequently Asked Questions (FAQs)

General

How does MIDA assist investors?

MIDA offers the following assistance to investors: 1. Direct consultation and co-operation with relevant agencies at both the Federal and State levels in matters such as: o Securing infrastructural facilities, including land, factory sites, electricity and water supplies, telecommunication and others. o Expediting approvals relating to Building Plans, Certificate of Fitness and Business Licences 2. To handhold and assist investors in obtaining all necessary approvals for projects until they are operational 3. To extend support to existing companies in planning expansion, diversification and other reinvestment of their projects 4. To facilitate visits and site investigations and supply chain infrastructures. To further enhance MIDA's role in assisting investors, senior representatives from key government agencies are based at MIDA's Headquarters in Kuala Lumpur to advise investors on government policies and procedures. These representatives include officials from the Department of Labour, Immigration Department, Royal Malaysian Customs, Department of Environment, Tenaga Nasional Berhad and Telekom Malaysia Berhad.

What are the types of applications evaluated by MIDA?

What are the equity requirements for new, expansion or diversification projects?

How does MIDA act as a single window in facilitating and assisting investors?

Manufacturing Licence

Incentives for Investment

Expatriate Posts

Duty Exemption

Services

Post Licensing and Post Incentive Application

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6. Click **[Technical Support]**, shall display **Technical Support** page.

<https://investmalaysia.mida.gov.my/EIP/TechnicalSupport.aspx>

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Or you can visit any of our **Worldwide Network** or **Regional Offices** near you.

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- a. Enter **email address** (must use the email that has been registered);
- b. Enter **password**; and
- c. Click **[Login]** button to access Technical Support / Helpdesk Module system.

The screenshot displays the MIDA (Malaysian Investment Development Authority) Helpdesk Ticket interface. The top navigation bar includes 'Dashboard', 'Tasks', 'Applications', 'i-Incentives', 'Customer Service', and 'Private Investment'. A user profile for 'Kathelene' is visible in the top right. The main heading is 'Helpdesk Ticket', with a 'Create New Helpdesk Log' button. On the left, a 'Search Filters' sidebar contains three search criteria: 'Date Reported From', 'Date Reported To', and 'Reference No.', each with a 'Search by [Criteria]' input field. Below these are 'Search' and 'Reset' buttons. The main content area features five status filters: 'All', 'In Progress', 'Request Additional Info', 'Cancelled', and 'Resolved', each with a '0' count. An 'Export to Excel' button is located to the right of these filters. Below the filters is a table with columns: 'No.', 'Reference No.', 'Category', 'Subcategory', 'Reported Date', and 'Log Status'. The table is currently empty, displaying 'No items to show...'. A '0 records' message is shown at the bottom of the table area.

7. Click **[Enquiry & Feedback]**, shall display **Customer Service** page.

<https://investmalaysia.mida.gov.my/EIP/CustomerService.aspx>

Customer Service

For general questions or comments regarding MIDA or our services, please contact us through our online feedback form.

Login

Email

Password

Remember me [Forgot password?](#)

Log In **Register**

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Or you can visit any of our [Worldwide Network](#) or [Regional Offices](#) near you.

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- a. Enter **email address** (must use the email that has been registered);
- b. Enter **password**; and
- c. Click **[Login]** button to access Customer Services Module.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

Dashboard Tasks Applications i-Incentives Customer Service Submission Kathelene

Enquiries/Feedback List

Create New Enquiry/Feedback

Search Filters

Date From
Search by Date

Date To
Search by Date

Reference No.
[Input Field]

Form Type
[Input Field]

Status
[Input Field]

Search **Reset**

2 All **1** In Progress **1** Completed

No	Reference No.	Form Type	Received Date	Status
1.	CS202110000002	Feedback	07/01/2021	In Progress
2.	CS202110000001	Enquiry	05/01/2021	Completed

2 records

End of Page